

Price increase: questions and answers

Hukka Xpress membership; single centre or all centres, Hukka Xpress corporate membership, Hukka Xpress club membership

Hukka Xpress Alppila, Rotuaari and Heinäpää

How does the price of memberships change?

The price of the memberships listed above will increase by €4 from 1 March 2023. For example, if your membership currently costs €18 per month, it will be €22 per month after the change.

If your membership is still on a fixed term, the increase will only come into effect after the end of your fixed term.

If your membership has been paid for a year in advance, you will receive an invoice for your next membership year before the end of the period. The invoice will show the new annual price, which is €48 (€4/month) higher than the current price.

For more information on the price change for Hukka Xpress memberships, please see the separate newsletter.

What should you do?

Month-to-month membership

The price change does not require any action on your part. The new price will automatically take effect from 1 March 2023 and will be automatically changed either on the March membership invoice sent via e-invoice or on the annual fee invoice sent by post.

However, if you wish to delay the price increase by one year, you can pre-pay for a 12-month membership. This must be done no later than 15 February 2023 using [this form](#).

Fixed term membership

If your membership period is still valid, you will not be affected by the change until the end of the period.

Even if you have a fixed-term membership, you can still delay the price increase by paying for your 12-month membership in advance. This change must be made by 15 February 2023 at the latest using [this form](#).

If you want your membership to expire at the end of the fixed term, you must cancel it at least one calendar month before the expiry date. You can cancel or change your membership using [this form](#).

New memberships

The membership price increase will also apply to all new Hukka Xpress memberships from 1 March 2023.

You can join for another year at the old price by signing a 12-month fixed-term membership contract or a prepaid membership contract by 28 February 2023.